

### Apollo Enclosures Warranty Information:

Skywalker will assist with warranty claims within 30 days of purchase by our customer. Beyond 30 days Apollo Enclosures requires the RMA process to be handled directly with them. See warranty and contact info below.

### Warranty Policy:

**Apollo Enclosures offers a One (1) year Limited Warranty Policy that covers parts and labor. (See full policy at [www.apolloenc.com/support](http://www.apolloenc.com/support))**

### Contact Information:

Apollo Enclosures  
5069 Maureen Lane, Unit A  
Moorpark, CA 93021  
Phone Number: 888-414-5919  
Email: [kcarafelli@apolloenc.com](mailto:kcarafelli@apolloenc.com)

### Process for obtaining RMA

- A Return Merchandise Authorization (RMA#) is required before any product is returned.
- A dated proof of purchase must accompany the unit.
- Any unit sent in without an RMA# may, at Apollo Enclosures discretion, be returned in the same manner and condition as it was received, freight collect, without prior notification.
- All RMA's must be received within 14 days of the date the RMA number was issued.
- All products must be packed and shipped as stated within the warranty instructions included in the product manual.
- A detailed description of the problem(s) is required.

### Important Notice

Return packaging: Enclosures should be returned in original packing carton with all necessary inserts to prevent damage. If packing material has been discarded, customer should contact Apollo Enclosures customer service (888-414- 5919) to purchase replacement-packing material.

